

**MICRO TECHNOLOGY CONCEPTS, INC.**  
 17837 ROWLAND STREET  
 CITY OF INDUSTRY, CA 91748-1122  
 TEL (626) 839-6800 EXT 156  
 FAX (626) 839-6859 RMA DIRECT LINE

e-mail: [rma@mtcusa.com](mailto:rma@mtcusa.com)

FOR MTC USE ONLY
<b>RMA#</b>

## RMA Request Form for Peripheral Products

Company		
Contact Person		
Address		
City	State	ZIP
E-mail		
Tel (    )	Fax (    )	
Request Date		

### TO EXPEDITE RMA SERVICE, CONTACT MANUFACTURER DIRECTLY

1. Warranty starts from the date of original invoice of purchase, warranty details are printed on the back of invoice.
2. Fill out this form completely and fax to MTC RMA direct line at (626) 839-6859.
3. This RMA is valid for 14 days from the date issued.
4. No invoice# and invoice hard copy needed.

ITEM NO	SERIAL NO	* DEF CODE	RMA APRV	REMARKS	DEFECTIVE CODE DESCRIPTION (enter proper code into * def cdoe box)
					1. BAD SECTOR
					2. ERROR READING DRIVE C:
					3. HDD CONTROLLER FAILURE
					4. H. LEVEL FORMAT FAILURE
					5. INTERMITTENT FAILURE
					6. L. LEVEL FORMAT FAILURE
					7. DOESN'T SPIN(DEAD)
					8. NOISY
					9. NOT READING DRIVE C:
					A. PARTITION FAILURE
					B. READ/WRITE ERROR
					C. SECTOR NOT FOUND
					D. WON'T BOOT UP
					E. DON'T WORK
					H. OTHERS
					I. WON'T BE DETECTED
					J. PHYSICAL DAMAGE
					K. WON'T ALLOW FORMAT

LOWER PORTION IS RETURN AUTHORIZATION FOR MTC USE ONLY

THE LABEL BELOW MUST BE USED AS THE SHIPPING LABEL FOR THE PACKAGE

### RMA APPROVAL

1. This RMA is void after 14 days from the date issued.
2. Package without this RMA Shipping Label will be refused and returned to you.
3. Improper packing of this package could result in the refusal of returned goods.
4. Keep the upper portion of this copy as a reference of your RMA number.

<b>RMA#</b>	
<b>EXPIRES</b>	<b>QUANTITY APPROVED</b>

<p><b>SHIP TO</b></p> <p>MICRO TECHNOLOGY CONCEPTS, INC.          17837 ROWLAND STREET          CITY OF INDUSTRY, CA 91748-1122</p>
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